

Right to Cancel

You have the right to cancel any agreed work within 14 days of acceptance without giving a reason.

The cancellation period expires 14 days after the contract is accepted, as per our Terms and Conditions.

To cancel, inform us at 'Waterlillie Clark Ltd, Unit 7 Reynolds Park, 8 Bell Close, Plympton, Plymouth, PL7 4FE' with a clear statement (e.g., a letter by post). You may use the attached cancellation form, but it is not required. Please include the contract reference number.

Your cancellation request must be sent before the 14-day period ends to be valid.

EFFECTS OF CANCELLATION

If you cancel, we will refund all payments received, without undue delay, and no later than 14 days after receiving your notice.

You must cover the direct cost of returning any goods.

If services began during the cancellation period, you will be charged for the work completed (including any goods purchased) up to the point of cancellation.

(Complete and return this form only if you wish to withdraw from the contract)

To:

'Waterlillie Clark Ltd, Unit 7 Reynolds Park, 8 Bell Close, Plympton, Plymouth, PL7 4FE'

I/We hereby cancel my/our contract for the following goods/services:

Reference number:

Details of Order and Goods/Services:

.....

Your Name(s):

Your Address(s):

.....

Your Signature(s):

Date:

(Complete and return this form if you want work to start within the 14-day cancellation period)

To:

'Waterlillie Clark Ltd, Unit 7 Reynolds Park, 8 Bell Close, Plympton, Plymouth, PL7 4FE'

I/We confirm that I/We have been informed of the 14-day cancellation period but wish for work to start before it ends. I/We understand that I/We will be liable for costs incurred during this period.

Reference number:

Your Name(s):

Your Address(s):

.....

Your Signature(s):

Date: